

# CONTENTS

## GENERAL REPORT

Company position report	12 - 15
Business responsibilities/activities	16
Products and services	16
Sales and marketing	17 - 19
Scientific and research activities	20 - 21
Information and communications technologies improve the quality of life	22 - 29
Events in 2011	30 - 31
Company performance	32 - 33
2011 financial highlights	34 - 35
Information for shareholders	36 - 39

## SOCIAL REPORT

Ericsson Nikola Tesla - a socially responsible company	42
Key stakeholders	43
Areas of corporate social responsibility	44 - 45
Economic sustainability	46 - 47
Corporate social responsibility as an integral part of business strategy	48 - 51
Working environment	52 - 56
Market relations	57
Corporate governance	58 - 59
Environmental protection	60 - 63
Community relations	64
Awards and recognitions in 2011	65

## FINANCIAL STATEMENTS

Company profile	68 - 69
Responsibilities of the Management and Supervisory Boards for the preparation and approval of the annual financial statements	70
Independent Auditor's Report to the shareholders of Ericsson Nikola Tesla d.d.	71
Statement of comprehensive income	72
Statement of financial position	73 - 74
Statement of cash flows	75 - 76
Statement of changes in equity	77
Notes to the financial statements	78 - 131